

# Combat the Opioid Epidemic

## COLLECTIVE EMPOWERS THE COLLABORATION AND COMMUNICATION NECESSARY TO COMBAT THE OPIOID EPIDEMIC

### Obtain Aggregate Utilization From All Points of Care

Those dealing with substance or opioid use disorder can be more likely to travel between points of care. The Collective Platform aggregates encounter information from all locations across the network into one place and normalizes that data to identify patterns of concern. When patients with high ED utilization or those traveling between facilities present, a real-time Collective Notification is delivered making the current point of care aware of past visits at facilities across the country. This history includes information about when, where, and—most importantly—why the encounter occurred, empowering care teams to adjust their plans of care accordingly.

### Receive Real-Time Insights Containing Histories and Care Plans

Collective's Insights feature, comprised of both historical care information and future plans of care, enables collaboration specific—but not limited—to fighting substance use disorder. Providers across the spectrum can contribute notes, document historical diagnoses, plan future care, and attach pain contracts or similar documentation asynchronously, all in preparation for patients presenting in the emergency department. This information is then delivered in real time to the point of care, ensuring that information known by one provider is immediately known by all of providers. Interventions are then consistent with all providers working from the same data.

### Access the Patient's Complete Care Team

When helping patients combat substance use disorder, nothing is more important than sharing information and coordinating on efforts. The Collective Platform bridges gaps in communication by connecting everyone caring for a patient together. Names, specialties, and contact details for care team members across the spectrum are available in-platform. And when patients are identified as being at-risk for substance use concerns, this information is automatically delivered to the point of care, directly into the EMR.

### The Collective Impact

#### Washington - statewide

- 24% reduction in ED visits resulting in opiate prescriptions
- 1.4% decrease in the overdose rate statewide—despite a national overdose growth of 21%
- \$3.4 million in first-year cost savings

#### Mat-Su Regional Medical Center

- 61% reduction in opioid scripts
- 47% reduction in opioids given in the ED

#### CHI St. Anthony Hospital

- 60% reduction in narcotic prepack prescriptions from the ED
- 50% fewer encounters with identified high-utilizing patients
- \$200,000 in hospital cost savings

# Access State PDMP Information In-Workflow

IN STATES WHERE INTEGRATION WITH STATE PRESCRIPTION MONITORING PROGRAMS IS AVAILABLE, COLLECTIVE AUTOMATICALLY DELIVERS INFORMATION ABOUT PATIENT PRESCRIPTION HISTORIES

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## Query the State PDMP/PMP—No Portal Logins Required

In states where Collective has access to the prescription drug monitoring program (PDMP or PMP), the platform automatically checks every patient against the database when they present. Each patient's PDMP data is then analyzed against a standard set of criteria—which can be customized by each organization on the network—to see if the history contains anything that may indicate substance use disorder (SUD) or opioid use disorder (OUD) specifically.

Standard criteria used to identify a significant prescription history include: number of prescribers, number of controlled substance prescriptions, overlapping prescriptions for narcotics, and prescriptions for specific medications used in treating opioid dependence.

When patients are identified as having a significant prescription history, a Collective Notification is delivered to providers directly within their existing workflows. Care teams are made aware of a patient's pertinent prescription history within those processes, reducing the need to check outside sources to maintain compliance with initiatives requiring providers to access multiple portals prior to prescribing.

## ABOUT COLLECTIVE MEDICAL

Collective Medical empowers care teams to improve patient outcomes by closing the communication gaps that undermine patient care.

With a nationwide network engaged with every national health plan in the country, hundreds of hospitals and health systems, and tens of thousands of providers, Collective's system-agnostic platform is trusted by care teams to identify at-risk and complex patients and facilitate actionable collaboration to make better care decisions and improve outcomes.

Based in Salt Lake City, Collective is proven to streamline transitions of care, improve coordination across diverse care teams, and reduce medically unnecessary hospital admissions.