



## Critical Insights About the Future of Patient Care Coordination

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A recent webinar hosted by PointClickCare explored how acute, long-term care and post-acute care providers are working together to achieve more integrated care coordination and overcome the challenges they face.

In case you missed it, here are four important takeaways from the webinar's eye-opening keynote, *The Future of Care Coordination*:



### Care Transitions Require a Fundamental Shift to Impact Clinical Metrics

95% of those surveyed have strategies to coordinate care transitions, yet less than 2% are leveraging technology to manage their transitions. Healthcare providers should seize opportunities to shift their workflows and processes among care teams and through care delivery to see improvements in care outcomes and hospital readmissions.



### Providers Must Move from Being Data Gatherers to Proactive Collaborators

What's happening with patients receiving acute care after a transition from another provider? Turns out, it's not so easy for providers to know.

COVID-19 has made patient care coordination processes especially difficult. Staff cannot pop in to check on a patient and are relying on phone calls more than ever. Clearly, there is a need to make work easier for all providers by opening up doors to better and more robust data sharing.



### Clinical Data Offers Insights to Build Stronger, More Effective Networks

Hospitals have the ability to gain insights, such as trending metrics about post-acute care providers' readmission rates, that will enable them to better manage network performance and patient care.

More than one-third of hospitals are establishing preferred provider networks to more effectively manage their patients, mitigate risk by choosing who to work with, and to focus on patient outcomes. However, these smaller networks are competitive, compelling many to look to better integration within their existing network. They'll need technology for support.



### Current Trends and Dynamics Create Intense Pressure, but They Also Present Exciting Opportunities

There's an opportunity to build stronger, more transparent network relationships and share real-time data to provide integrated clinical programming that will enable proactive care and integrated coordination. PointClickCare is enabling this next chapter of care coordination through our award-winning solution that goes to the source of patient data to enable clinical data exchange with real-time insights about higher-risk patients.

Succeed in value-based care with our award-winning care coordination solution.



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